

CYNGOR SIR YNYS MON / ISLE OF ANGLESEY COUNTY COUNCIL

COMMITTEE:	Standards Committee
DATE:	18 June 2026
REPORT TITLE:	Conduct Complaints to the Public Services Ombudsman for Wales (PSOW)
PURPOSE OF THE REPORT:	To advise the Committee of the complaints which have been sent to the PSOW in relation to local (a) County Councillors and (b) Town and Community Councillors.
REPORT BY:	Lisa Lord Legal Services Manager and Deputy Monitoring Officer (Locum) lisalord@ynysmon.llyw.cymru
LINK OFFICER:	Lynn Ball Director of Function (Council Business) / Monitoring Officer lbxcs@ynysmon.llyw.cymru

1. INTRODUCTION

The Standards Committee is provided with an update every quarter on the complaints which have been received by the Public Services Ombudsman for Wales (PSOW) in relation to (a) County Councillors and (b) Town / Community Councillors.

2. UPDATES

2.1 A copy of the report for Quarter 4 2025/26 in relation to County Councillors, appears at **Enclosure 1**.

2.2 A copy of the report for Quarter 4 2025/26 in relation to Town and Community Councillors, appears at **Enclosure 2**.

3. COUNTY COUNCILLORS

3.1 There is currently one case being investigated by the PSOW in relation to a County Councillor; it was received in February 2024.

4. TOWN AND COMMUNITY COUNCILLORS

4.1 The Committee will note the significant increase in cases in relation to Town and Community Councillors. The complaints and decision notices will now be reviewed to identify any trends and areas for future development.

5. NEWSLETTER

- 5.1 The PSOW has published the 10th edition (January to May) of its quarterly newsletter. The newsletter is available at [Our quarterly newsletter: January - May - Public Services Ombudsman for Wales](#)
- 5.2 It is noted that the PSOW has published a new Strategic Plan for 2026-2029. Available to view at [Strategic Plan 2026-29](#)

6. RECOMMENDATION

- 6.1 For the Standards Committee members to note the contents of the **Enclosures at 1 and 2.**

ENCLOSURES:

1	Complaint report for Quarter 4 for 2025/2026 in relation to County Councillors.
2	Complaint report for Quarter 4 for 2025/2026 in relation to Town and Community Councillors.

**CWYNION A GYFLWYNWYD I'R OMBWDSMON – “O” – AC YMCHWILIADAU A WNAED GANDDO YNGHYLCH
CYNGHORWYR CYNGOR SIR YNYS MÔN - DIWEDDARIAD**

**UP TO DATE COMPLAINTS TO AND INVESTIGATIONS BY THE OMBUDSMAN – “O” -REGARDING
ISLE OF ANGLESEY COUNTY COUNCILLORS – UPDATE**

Chwarter 4 (Ionawr- Mawrth 2026) – 2025/2026 – Quarter 4 (January – March 2026)

Enw'r Cynghorydd Name of Councillor	Enw'r Achwynydd Name of Complainant	Cyfeirnod y Ffeil File Reference (i) Un ni/Ours (ii) “O”	Dyddiad y Gŵyn - “O” Complaint date - “O”	Canlyniad Ymholiad “O” a'r dyddiad neu'r sefyllfa gyfredol Result of “O” Investigation and date or the current situation
Cynghorydd Sir / County Councillor	Aelod / Member	025515 202307670	Gohebiaeth gyntaf gan O / First correspondence received from O: 08.02.2024	O yn parhau i ymchwilio'r gŵyn / O is continuing to investigate the complaint

**CWYNION A GYFLWYNWYD I'R OMBWDSMON – “O” – AC YMCHWILIADAU A WNAED GANDDO YNGHYLCH
CYNGHORWYR CYMUNEDOL A THREF - DIWEDDARIAD**

**UP TO DATE COMPLAINTS TO AND INVESTIGATIONS BY THE OMBUDSMAN – “O” - REGARDING
TOWN AND COMMUNITY COUNCILLORS – UPDATE**

Chwarter 4 (Ionawr- Mawrth 2026) – 2025/2026 – Quarter 4 (January – March 2026)

Enw'r Cynghorydd Name of Councillor	Enw'r Achwynydd Name of Complainant	Cyfeirnod y Ffeil File Reference (i) Un ni/Ours (ii) “O”	Dyddiad y Gŵyn - “O” Complaint date - “O”	Canlyniad Ymholiad “O” a'r dyddiad neu'r sefyllfa gyfredol Result of “O” Investigation and date or the current situation
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Cynghorydd/ Councillor	27242 202507077	Gohebiaeth gyntaf gan O / First correspondence received from O: 14.11.2025	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 21.01.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	202507247	Gohebiaeth gyntaf gan O / First correspondence received from O: 26.11.2025	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 21.01.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Cynghorydd/ Councillor	27331 202507944	Gohebiaeth gyntaf gan O / First correspondence received from O: 19.12.2025	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 22.01.26

Community Councillor Community Council	Aelod o'r Cyhoedd Member of the Public	27395 202509040	Gohebiaeth gyntaf gan O / First correspondence received from O: 28.01.2026	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 16.04.26
Community Councillor Community Council	Aelod o'r Cyhoedd Member of the Public	27396 202508435	Gohebiaeth gyntaf gan O / First correspondence received from O: 06.01.2026	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 23.03.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	27493 202510094	Gohebiaeth gyntaf gan O / First correspondence received from O: 03.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 30.03.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	27492 20250990	Gohebiaeth gyntaf gan O / First correspondence received from O: 03.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 25.03.26 (reissued 30.03.26)
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	27491 202510020	Gohebiaeth gyntaf gan O / First correspondence received from O: 03.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 29.04.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Cynghorydd/ Councillor	27517 202510275	Gohebiaeth gyntaf gan O / First correspondence received from O: 16.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 22.04.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	27518 202510595	Gohebiaeth gyntaf gan O / First correspondence received from O: 16.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 23.04.26
Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	27526 202510637	Gohebiaeth gyntaf gan O / First correspondence received from O: 18.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 27.04.26

Cynghorydd Tref / Town Councillor Cyngor Tref / Town Council	Aelod o'r Cyhoedd Member of the Public	27541 202510804	Gohebiaeth gyntaf gan O / First correspondence received from O: 24.03.26	Ni ddylid ymchwilio i'r Gŵyn / The complaint should not be investigated: 29.04.26
-----------------------------------------------------------------	-------------------------------------------	--------------------	-----------------------------------------------------------------------------	-----------------------------------------------------------------------------------------